



TOPSOE

GLOBAL QUALITY POLICY

MARCH 2022

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At Topsoe, our purpose is perfecting chemistry for a better world, and our vision is to be recognized as the global leader in carbon emission reduction technologies by 2024. Our products and services help ensure adequate food and energy supplies for the world's population, while also reducing pollution and the global CO₂ emissions.

To realize our purpose:

We relentlessly drive to make things better: we continuously focus on optimizing processes in order to drive improvements in safety, quality, productivity, timeliness and cost.

Our commitment:

We will supply products and services of a uniform quality which meet the customer and market demand.

To achieve this, our processes are described and maintained in a management system meeting the requirements of ISO 9001:2015, ensuring that:

- we understand the customers' technical and commercial needs, and evaluate customer satisfaction,
- we innovate to deliver the solutions needed by our customers and society in line with our strategy,
- we produce in an efficient way with the necessary delivery security, complying with regulatory requirements,
- we work systematically with setting and achieving quality objectives, evaluate and discuss the efficiency of our management system and constantly improve it,
- we involve and train our employees to ensure that they have sufficient competences to perform their work in an efficient and safe way, and
- we encourage a culture of shared responsibility and quality awareness